Apology and Request

Attention Users of Bridgestone Motor-Assisted Bicycles 2007 to 2010 Models

Notification of the Free Replacement of Multi-part Rear Carriers

Bridgestone will replace free of charge the multi-part rear carriers mounted on certain motor-assisted bicycles manufactured between March 2007 and January 2011 with integral rear carriers.

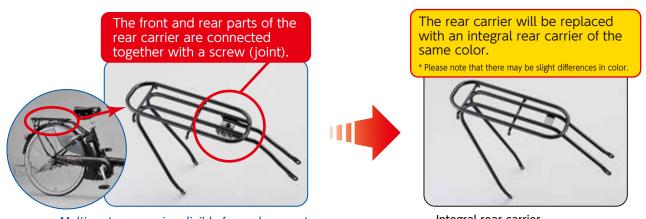
There are cases in which the connection joints on the multi-part rear carriers mounted on motor-assisted bicycles break off in accordance with general usage, so they will be replaced to ensure the safety of users.

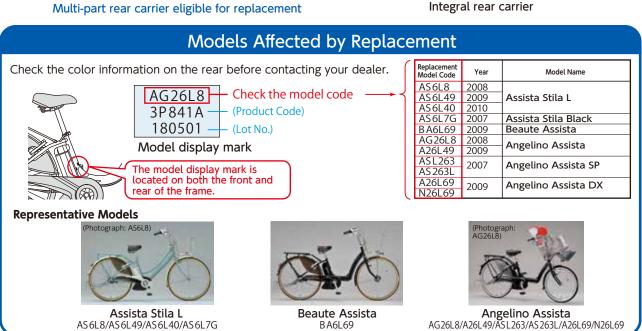
Customers using the following models are requested to contact or visit their dealer in advance and apply for a replacement (we would appreciate it if you could contact your dealer in advance). Having confirmed the color of the rear carrier, a replacement will be arranged for immediately.

Your will be contacted by your dealer when the replacement has been delivered.

There will be a small delay while awaiting for your replacement carrier to be delivered, but we ask for your understanding in this matter.

We deeply apologize for the inconvenience caused.





Contact the following with all inquiries.

BA6I 69

Bridgestone Cycle
Free Rear Carrier Replacement Call Center Freedial: 0120-28-9828

Business hours: 09:00 to 17:00 Monday to Friday (Excluding Saturdays, Sundays, national holidays and days specified as company holidays)

See [Important Notice] at http://www.bscycle.co.jp/ for further details.

All personal information provided to Bridgestone by customers will not be used for any purpose other than free inspections and replacements





AS6L8/AS6L49/AS6L40/AS6L7G

Check the Color Information Before Applying for a Replacement

In order to ensure that free replacement is carried out smoothly, please check the color of your rear carrier (product code) beforehand and then contact us.

